

FILED JAN 23 2003

Ford Motor Company™

F. M. Ligon
Ford Motor Company
P.O. Box 1904
Dearborn, Michigan 48121

0469554

1411

1997 F-250 Ford Truck

Vehicle ID#:

File Copy

December, 2002

STATE OF UTAH MOTOR POOL
447 W 13800 S
DRAPER, UT 84020-8145

Ford Motor Company is contacting you about a recall that is still not completed on your 1997 F-250 Ford Truck.

**Vehicle Identification
Number:**

**Recall Number
and Description:**

02E17 - Heater Hose to Fuel Rail Flex Line

**What You
Should Do:**

Please return your F-250 Ford Truck to your Ford dealer for repair. This will be done free of charge. If you do not already have a servicing dealer, please access www.dealerconnection.com for dealer addresses, maps, and driving instructions.

**Service
Assistance:**

If the dealer doesn't make the repair promptly and without charge, you may contact the Ford Customer Relationship Center, P.O. Box 6248, Dearborn, Michigan 48121, or (866) 436-7332 Monday through Friday: 8AM - 11PM; Saturday: 8AM - 6PM (Eastern Time Zone). Hearing impaired: (800) 232-2952. TDD for the hearing impaired. Internet: www.ownerconnection.com

If you had this service performed recently, please disregard this notice.

We regret any inconvenience you may have, but we want you to have the service performed without delay. We value you as a loyal Ford Motor Company customer and we want you to have the continued satisfaction you are entitled to expect from your F-250 Ford Truck.

REMEMBER - THERE IS NO CHARGE FOR HAVING THIS CORRECTION MADE.

Sincerely,

Frank M. Ligon

Frank M. Ligon
Director

Vehicle Service and Programs

